



Hosted services

Communicator

Your first and simplest step into Hosted IP telephony, providing a powerful, fully-featured, cost-effective telephone system as an alternative to an expensive PBX.

- Enhances call management performance and saves you money
- Ideal for any size business with multiple sites
- FREE site-to-site calls
- Fully managed installation and on-going support included in price
- Valuable options for business continuity included

How does it work?

Communicator is a hosted telephone system designed for single and multi-site businesses. It offers powerful features to reduce your total telephony costs and improves the productivity and image of your business.

Communicator gives you number portability and flexibility, so you can take your number with you regardless of location, or provide a number of full UK area codes from one location. You get 'big office phone system' features such as call forwarding, company directory and remote home worker access, which all help in projecting a professional image for your company.

Delivered with assured connectivity, onsite installation, training and ongoing support, Communicator can be supplied with no capital outlay and can be purchased under flexible pricing models that suit your business.

Who is it for?

Communicator is for companies looking for a feature-rich hosted telephone system providing all the benefits of IP telephony with no hassle.

It's ideal for companies with multiple sites with up to 30 people at each site.

It can scale with your needs and is capable of supporting organisations with over 1000 employees.

It's suitable for serviced offices, public sector, retailers, schools, taxi firms, estate agents, solicitors, car dealerships and many other types of business.



COMMUNICATOR



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Take a closer look

Your handsets connect to our hosted system using a dedicated, voice-only IP (broadband) connection. The service doesn't touch the public internet - it is a business-grade service designed for flexible, high quality communications.

All features of the service are hosted on our network. We're the fourth largest UK provider, giving you peace of mind that your service is reliable and your provider is strong and financially stable.

With Communicator, you can enjoy the full range of call transfer options, such as diverts to mobiles, transfers to home/remote workers, and SMS alerts. There's also the courtesy of an auto attendant as well as intelligent 'hunt' groups that automatically search for the best person available to take the call.

The online control panel can provide you with important business continuity options to redirect calls in case of emergencies, such as fires or floods.

A choice of phones

Communicator is provided with the latest Mitel handsets. Choose the phone that is right for your organisation - see our separate sheet with all the features on the Mitel handsets that are available with this service.



Benefits

- Improves customer service, professional image and productivity.
- All the features of a more expensive PBX system at one fixed cost. No need for new handsets or to change numbers.
- Lower call costs - all the benefits of IP telephony, with FREE site to site calls and cheaper rates.
- Reduced connectivity charges - access provided over single analogue line with ability to remove expensive ISDN connections.
- Number flexibility - have geographic numbers delivered anywhere within your business regardless of location.
- A wealth of call handling options available, including an auto attendant and hunt groups.
- Easy-to-use web interface puts you in control of your system, with expert training and support available.
- Upgrades or enhanced system functionality immediately available without the need to pay additional upgrade costs or change equipment.
- Business continuity maintained in an emergency.

Interested?

To find out more information on this and other products, please call

0844 824 8181

